
Thank you for choosing TridentCare At Home!

To order portable imaging services, please complete the attached “Exam Request Form” in its entirety to help expedite your request for services.

IMPORTANT NOTE: If this Exam Request Form is not signed by the ordering physician/nonphysician practitioner, please include the signed order with the completed Exam Request Form.

Federal Regulations at 42 CFR §486.106 and §410.32 at a Glance

42 CFR §486.106 and §410.32 require portable x-ray suppliers, like TridentCare At Home, to obtain specific information at the time of a referral for portable x-ray services to ensure that the physician or nonphysician practitioner’s order, as documented in the patient’s medical record, complies with these regulations. Specifically, these regulations require that the physician or nonphysician practitioner who orders the service maintain documentation of medical necessity in the beneficiary’s medical record. Additionally, the signed documentation of a written, electronic, or telephonic order should include the following data elements:

- Reason the x-ray exam is required
- Area of the body to be exposed
- Number of views needed
- A statement concerning the condition of the patient which indicates why portable x-ray services are necessary

To Place An Order or Speak to a Client Service Representative About An Order:

States	Call Center Phone	Call Center Fax #
CT, MA, ME, NH, RI, VT	800-442-9729	866-250-2872
IL, IN, KY, MI, OH, WV, WI	800-932-2222	866-250-2872
DE, MD, NJ, PA, VA, Washington DC	800-821-9236	855-231-2887
AL, FL, GA, MS, NC, SC, TN	800-940-0389	877-469-1808
AZ, CA, KS, MO, NE, NV, TX	800-843-9729	855-232-0249
CO, NM, OR, WA	888-418-9555	855-232-0249

You may also place orders online at www.tridentconnect.com.

For any additional information or questions, please send email to:
Info.AtHome@tridentcare.com.

Date / Time Faxed: _____	Requested Date of Service: _____
Customer Name: _____	ID Number: _____
Phone Number: _____	Fax Number: _____
Contact Name / Title: _____	
Patient's Name: _____	Date of Birth: _____
Social Security Number: _____	Male / Female: _____
Patient's Address: _____	
City: _____	State: _____
	Zip: _____
Patient's Phone Number: _____	Alternate Phone Number: _____
SNF / ALF / ILF / Apt / Mobile Home / Private Home (Circle One)	How Many Stairs Required for Entering the Home? _____
Special Instructions: _____	

Medicare Number: _____	Is This Exam Hospice Related? YES / NO (Circle One) If Yes: _____ Hospice Agency/Payer: _____ Hospice Agency NPI: _____ Medicare MBI #: _____
Medicaid Number: _____	
HMO/Other Insurance: _____	
Policy Number: _____	
Group Number: _____	
Authorization Number: _____	
Exam Requested: _____ Symptoms / Reason for Exam: _____	
Number of Views (X-ray Only): _____ ***Notice! If left blank, the minimum number of views will be ordered.***	
Statement Concerning the Condition of the Patient Requiring Portable Services: _____	

Physician / Practitioner's Name: _____	Physician / Practitioner's NPI Number: _____
Physician / Practitioner's Phone Number: _____	Physician / Practitioner's Fax Number: _____
Statement concerning the condition of the patient requiring portable services: The exam(s) that I ordered for this patient were medically indicated and necessary for the above named patient's treatment and/or diagnosis. The results of the exam(s) have or will be used in the treatment of the patient's medical condition. For the reason(s) indicated above, the patient would find it physically and/or psychologically taxing to receive the exam(s) in a place other than the patient's home/residence.	
Medical record attestation statement: I hereby attest that the medical record entry for the date of service, noted above, accurately reflects the signatures and notations that I made in my capacity as ordering physician or nonphysician practitioner when I treated this patient. I do hereby attest that this information is true, accurate, and complete to the best of my knowledge. I understand that any falsification, omission, or concealment of a material fact related to the treatment of this patient may subject me to administrative, civil, or criminal liability.	
Physician / Practitioner Signature: _____	Date: _____
I certify that the order and medical necessity for the exam ordered above is documented in the patient's medical chart/record.	
Nurse Signature: _____	Date: _____

If this Exam Request Form is not signed by the ordering physician/nonphysician practitioner, please include the signed order.